Our Background Check Service and servers are located within the Peak 10 Data Center facility and are monitored/ managed by our personnel locally and remotely.

- Your online ordering system and data is housed on our servers in a 25,000 sq ft concrete Data Center which has Level 5 physical Security and cyber security
- You never have to worry about our systems going down
- Backups are performed for data and programs twice, daily
- All updates or fixes are handled proactively by detecting and examining error logs
- Our facility has redundant power, UPS and Generators
- Our facility has 3 ISPs, Time Warner, XO Communications (SBC) and ATT (for redundancy)
- Our Firewall, Fort iGATE, is a redundant and PCI Compliant Unit
- Our facility is manned 24/7/365
- We have a real-time performance and reliability monitoring for your site once you come on board

Our Data Center Infrastructure

Facility Facts -

Security
Each Peak 10 facility is engineered with a minimum of five levels of security:

- Level 1: Proximity card access with PIN is required to enter the building. You are not yet in the data center.
- Level 2: Proximity card access with Biometric (fingerprint) scan is required to enter the data center.
- Level 3: All hardware is secured in a locked cage or steel mesh cabinets fitted with combination locks.
- Level 4: Video surveillance cameras are placed throughout the facility and monitored by on-site staff 24x7x365.
- Level 5: Strategically placed vibration detection devices alert Peak 10 personnel of any motion.

Uninterruptible Power
Each Peak 10 data center is engineered with an uninterruptible power system and backup generator to deliver seamless power. In the event of a commercial power failure, our isolated UPS system will provide immediate backup power until our diesel generators take over the load and continue operation of the center.

Redundant HVAC

Peak 10 utilizes best-in-class environmental units to control and monitor the temperature and humidity in each data center facility. Our redundant HVAC system keeps the average temperature in each data center at 70 degrees Fahrenheit to ensure a consistent operating atmosphere for your mission critical technology infrastructure.

Fire Suppression

Peak 10 data centers utilize dry-fire suppression systems that can be deployed manually, or by a sequence of three failures anywhere in a data center zone. Each Peak 10 facility is also fully equipped with smoke and heat detection sensors as well as fire doors and handheld gas-based fire extinguishers.

Other Facility Facts

- Custom-sized Private Cages, Single or Half Cabinets
- AC Power (20-100A 110-208V, Multi-Phase, Custom)
- 24x7 Customer Access with 24 hour staff and security
- Customer Work Stations with Phone and Internet Access

Data Center Physical Location is Charlotte